

Cold Blast Returns & Exchanges

In general, returns will be accepted within 30 days of receipt and given full credit for the returned items, based on customer preference.

Details

Please contact us through our support email at evans.christian@thecoldblast.com with "Return Request" included in the subject line and your preferences for any returned items in the body of the email. This will alert us to expect your return and ensure that your return is taken care of as quickly as possible.

Items returned for credit should include a **copy of the invoice** with the **items circled** and instructions for what action is to be taken.

If you need an extra copy of your invoice, you can contact us at evans.christian@thecoldblast.com SUBJECT line: INVOICE
Please make sure you include.

Name:

Company:

Address:

Best number to contact:

Order type:

Caveats

We **cannot** accept partial returns of items that have been used or distributed unless they are defective in construction. This includes items like blast mix, cases or merchandise.

Put more simply, please **don't use half of your blast mix bottles and then decide you don't like them and want a refund**. If you are dissatisfied with an item, please return the entire item, and let us know so we can work to make things better.

Clothing returns must be unworn (trying them on, is ok)

If you have any questions regarding a return, please contact us at evans.christian@thecoldblast.com

Return Shipping Address

Attn: Returns

14670 NE 95th Street

Redmond, WA 98052 USA